



WLA Security Control Standards©

In a business where integrity and trust are key, risk management of security issues is vital.

An effective security system improves the quality and efficiency of security related procedures and processes. The World Lottery Association (WLA) has developed its own security system standards, the WLA Security Control Standards©. The standards are tailor-made for lottery operations. WLA recommends all its members to certify their lottery operations to the standards.

The WLA Security Control Standards© combine lottery specific requirements with the Information Security Management System standard ISO/IEC 27001. You could therefore get two certificates from the certification process: one confirming your compliance with the lottery specific requirements and one demonstrating compliance with the internationally recognised information security standard.

Certification of your security system demonstrates that your lottery operations meet and comply with the WLA Security Control Standards©.

Trust and confidence

Trust is of the essence for lottery organisations, and there is a growing need to instil confidence in customers, owners, the Gaming Board, business partners and other stakeholders. Certification of your security system by an independent third party like DNV demonstrates that your internal processes have been measured against the industry's best practice and found to be compliant.

Certification helps ensure success factors such as:

- a good company security culture where both managers and employers are security conscious.
- operation of the lotteries in an effective manner, which provides customer confidence.
- IT production that takes place in a satisfactory manner.
- company personnel processes and practices that serve to help prevent breaches of security.
- a security department that is skilled and focused.

The certification process

Optional pre-assessment (Status study): The DNV auditor checks to what degree the standards are implemented and to what degree the lottery is ready for certification. In short the auditor makes a gap-analysis. The lottery may choose if all elements in the WLA Security Control Standards© or only a subset of the standards should be covered in the pre-assessment.

Document review: The DNV auditor reviews the documented system against the requirements in the relevant standards.

Initial visit: Before the certification audit, the DNV auditor visits the lottery to gather information about the degree of implementation of the security system and determine whether discipline specialists are needed for the audit.

Certification audit: The DNV auditor assesses the implementation of the system against the requirements of the applicable standards.

Follow up: The DNV auditor verifies implementation of corrective actions required to resolve any non-conformities which may have been found during the certification audit.

Certificate issued: DNV issues the certificate of compliance.

Periodic audits: Having completed the initial certification, periodic audits are conducted at least once a year to verify continued compliance of the system.

Why partner with DNV?

By partnering with DNV for your certification needs, you will be working with one of the world's leading certification bodies. We are a global company with local resources. Our auditors speak your language, and we can provide you with the certification most suitable to your needs, type of business and company location.

In DNV, you will find:

- a high service level and ability to understand lottery companies' distinctive characteristics.
- a network of 1,800 employees worldwide.
- an extensive management system certification experience with more than 60,000 certificates issued worldwide.
- extensive experience with Information Security Management Systems certification (ISO/IEC 27001).
- lead auditors with special knowledge of information security and service companies in general.
- a group of lottery experts that will serve WLA members' certification needs.
- training services that increase your knowledge of the standard and builds competence within the organisation.